

Notice of Non-discrimination

Palomar UCSD Health Authority complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, ancestry, citizenship, primary language, sex, sexual orientation, religion, age, marital status, registered domestic partner status, genetic information, medical condition or disability. Palomar UCSD Health Authority does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Palomar UCSD Health Authority provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Palomar UCSD Health Authority provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact your care provider or call our Quality and Patient Safety Department at **760.740.6345**.

If you believe that Palomar UCSD Health Authority has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

Quality and Patient Safety Department

456 East Grand Avenue
Escondido, CA 92025
Phone: **760.740.6345**

You can file a grievance in person or by mail or fax. If you need help filing a grievance, the Quality Management team is available to help you at **760.740.6345**.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, or by mail or phone at:
<http://www.hhs.gov/ocr/office/file/index.html>

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, DC 20201
800.368.1019 or **800.537.7697** (TDD)